

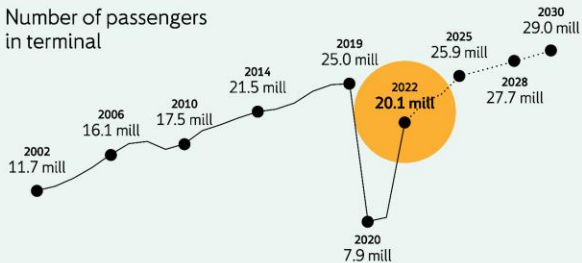
# OSLO GARDEMOEN AIRPORT



# FACTS & FIGURES OSLO AIRPORT 2022

## PASSENGERS

Number of passengers in terminal



Dwell time

Local passengers 95 mins  
Transfer passengers 117 mins



Busiest day  
**92 250**  
passengers

Passengers per day average 2022

**61 536**

Male 51%



Departure  
**44%**



Arrival  
**44%**

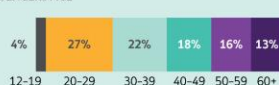


Transfer  
**12%**

Female 47%



PASSENGERS AGE



Other 2%



Overall satisfaction  
**80.2%**



Passenger rating Q4 2022 (ASQ)

International traffic **57%**  
Domestic traffic **43%**

Norwegians **66%**  
Foreigners **34%**



## TOP PASSENGERS NATIONALITIES

- Norway ..... **66%**
  - Sweden ..... **4%**
  - United Kingdom .... **4%**
- 
- Europe non-EU ..... **82%**
  - Europe EU ..... **12%**
  - Outside Europe ..... **6%**

## CLIMATE EFFORTS

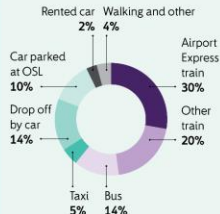
Avinor's climate goals

- Fossil-free airport operations in 2030
- Fossil-free domestic aviation in Norway by 2050

**Oslo Airport Terminal 2**  
World's first BREEM  
"Excellent" sustainability  
rating for an airport  
building in 2017.

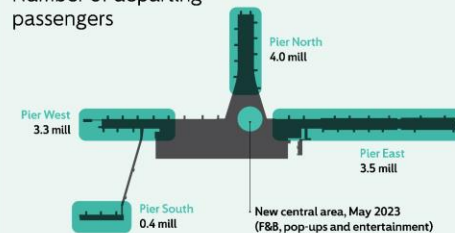
**Oslo Airport**  
ranked by Eurocontrol  
as best in Europe on  
"green landings"  
in 2022.

## ARRIVAL AT OSL BY...



## AIRPORT & TRAFFIC

Number of departing passengers



## TOP 5 AIRLINES (number of passengers)

- Norwegian 8.7 mill
- SAS 7.2 mill
- Flyr 1.4 mill
- Lufthansa 0.7 mill
- KLM 0.4 mill

AIRPORT EMPLOYEES  
**16 000**

(ID card holders)

NUMBER OF DEPARTING AND ARRIVING FLIGHTS  
**208 273**



Destinations served  
**358**

Average load factor  
**68%**

Number of routes  
**139**

Number of long-haul routes  
**9**

Number of route airlines  
**39**

Number of cargo flights  
**6 362**

## Top 5 destinations

(number of passengers, to/from)

Domestic:

- Trondheim 1.84 mill
- Bergen 1.74 mill
- Stavanger 1.39 mill
- Tromsø 1.17 mill
- Bodø 0.84 mill

International:

- Copenhagen 1.23 mill
- London 0.99 mill
- Stockholm 0.97 mill
- Amsterdam 0.58 mill
- Paris 0.44 mill



## COMMERCIAL SNAPSHOT



**35%** Duty free penetration

3.8% of the total revenue in the Duty Free shop at arrival comes from online pre-orders (+Klikk & Hent+)

## FOOD & BEVERAGE LOCATIONS

Retail store locations  
**23**



Serving food locations  
**36**



Kiosk locations  
**11**



Duty free locations  
**4**



## AWARD-WINNING AIRPORT



Europe's most punctual departures in 2022 (OAG)



Europe's best customer service in 2019 (ACI)

## HIGHLY EFFICIENT OPERATIONS

### SECURITY CHECK



90% of passengers waited less than 10 minutes



50% of passengers waited less than 5 minutes

## MODE OF CHECK-IN



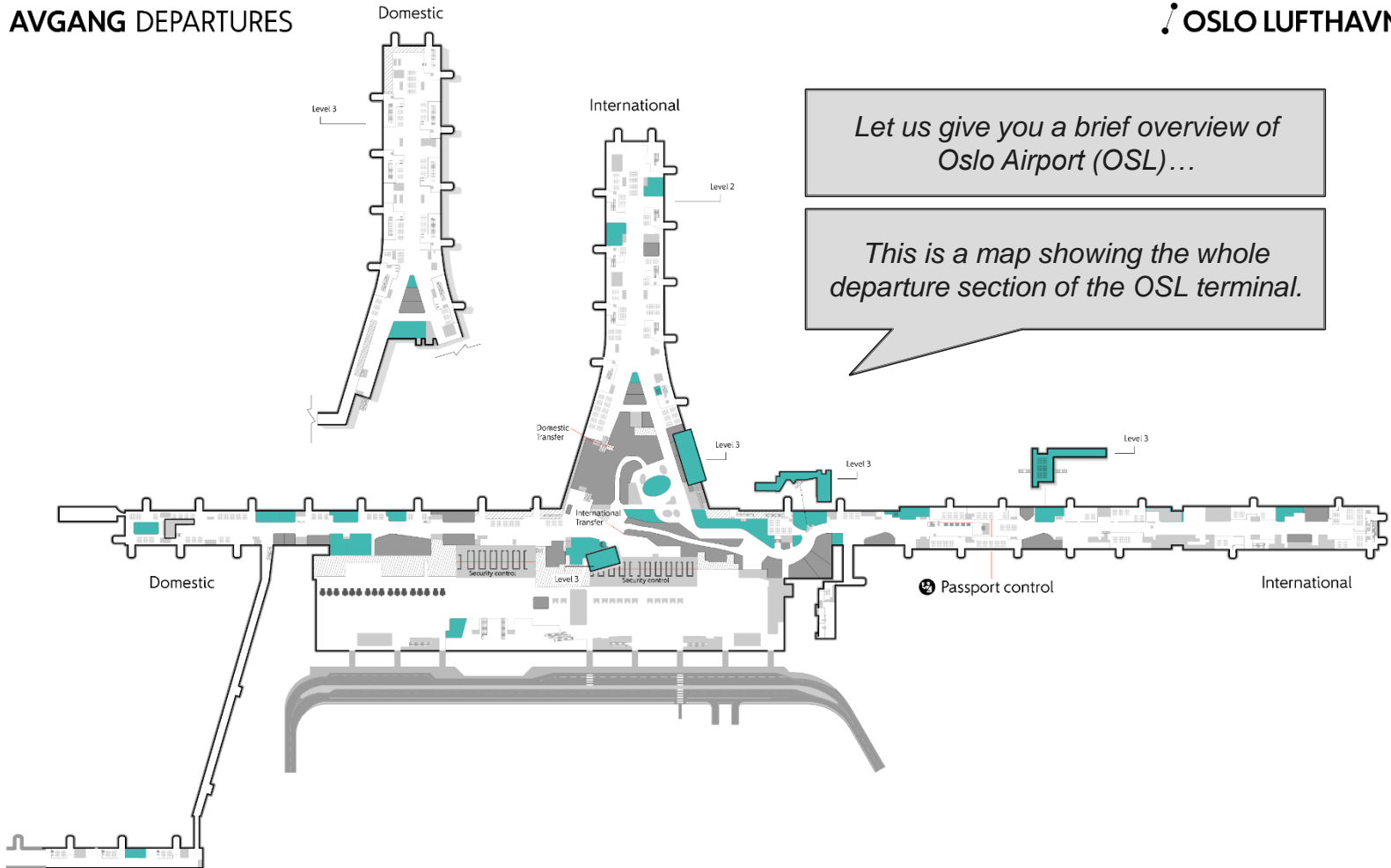


# F&B @ OSL



Overview

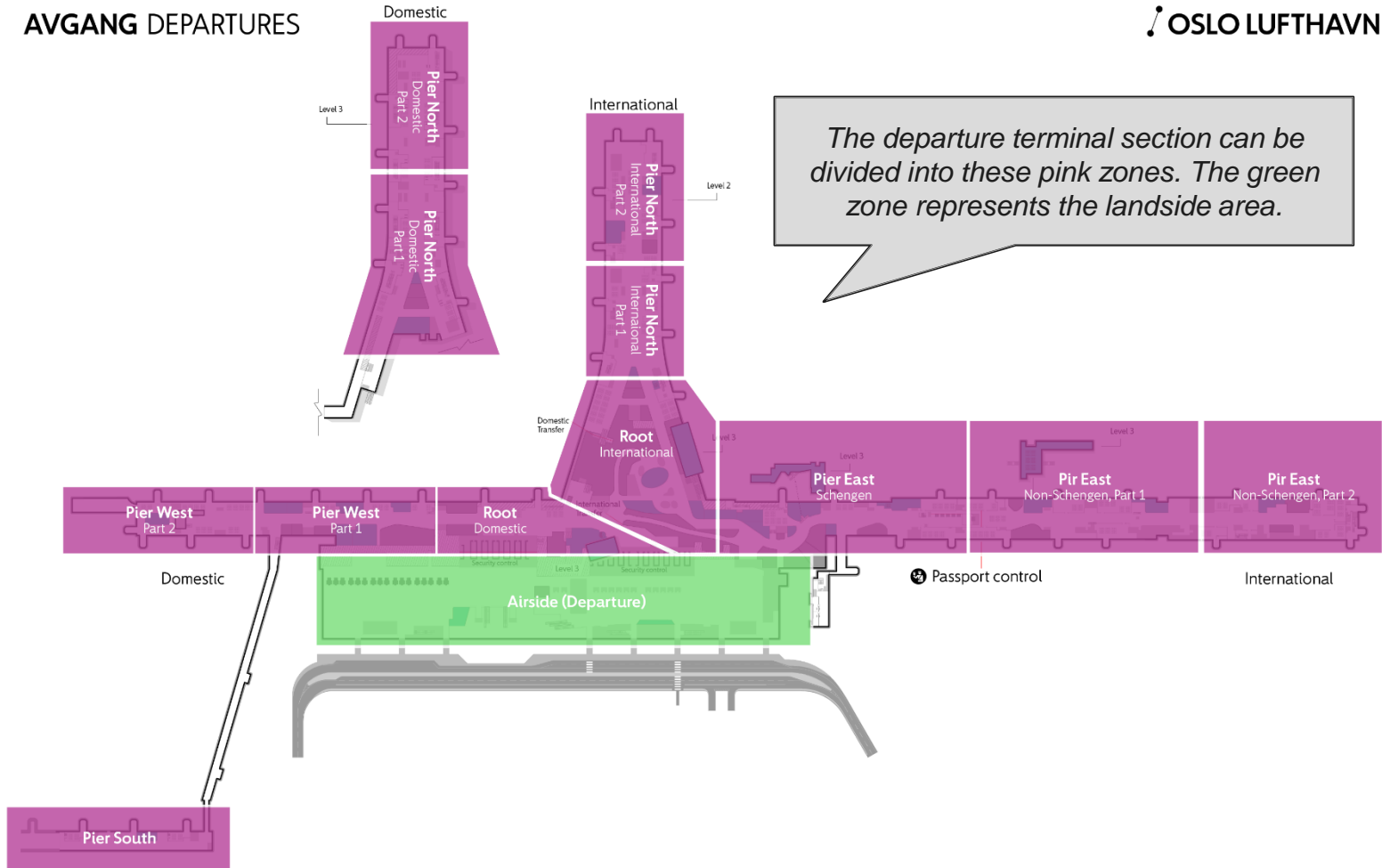
# AVGANG DEPARTURES



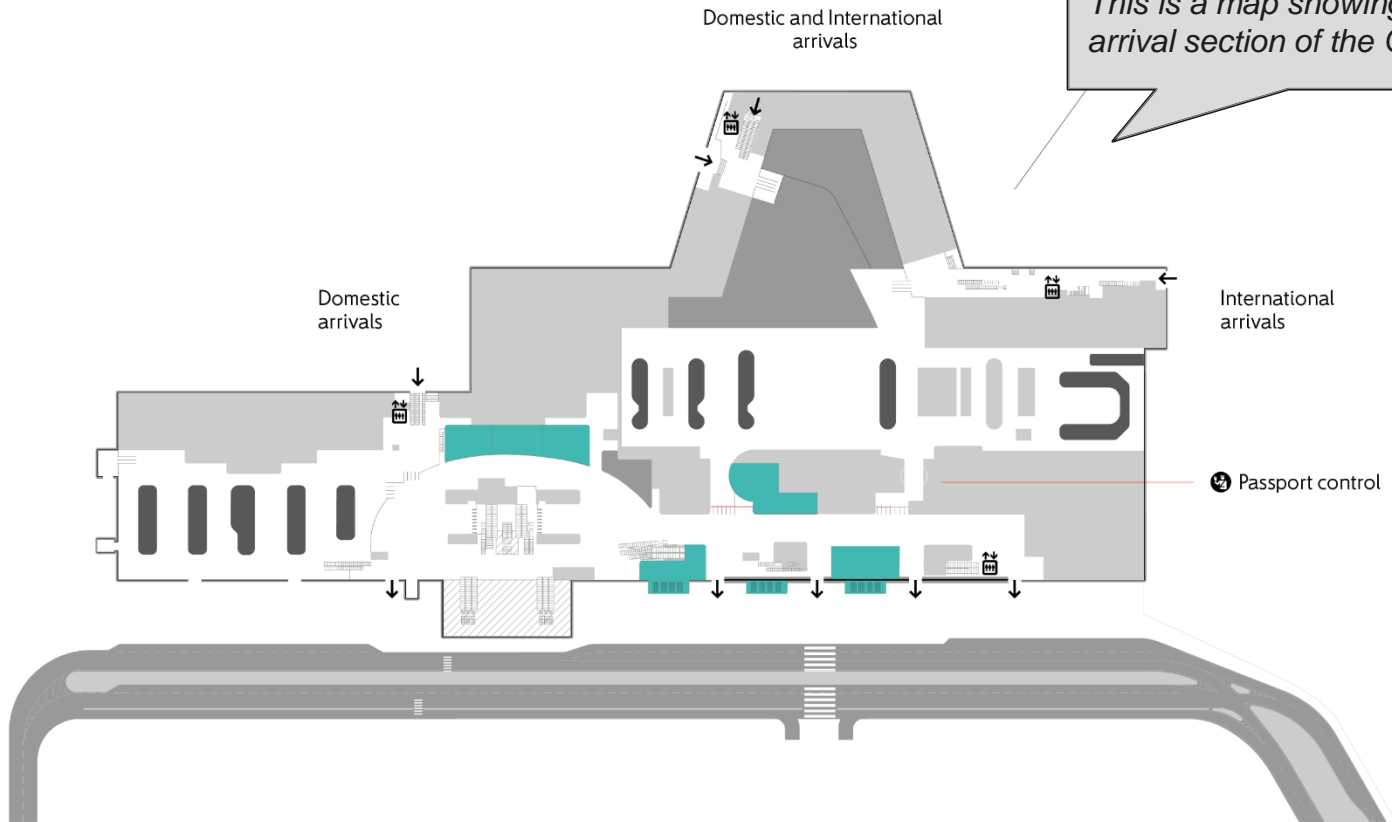
*Let us give you a brief overview of Oslo Airport (OSL)...*

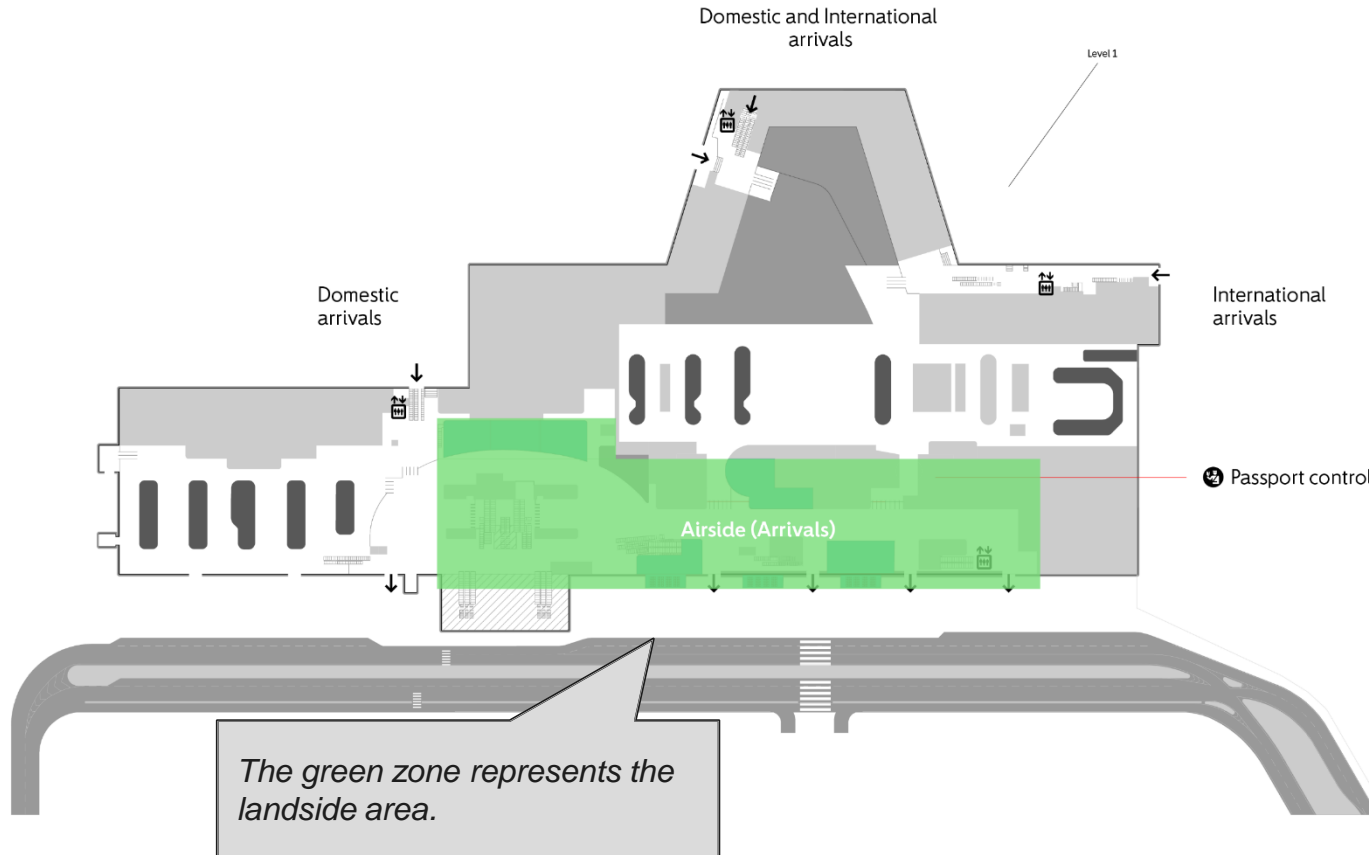
*This is a map showing the whole departure section of the OSL terminal.*

# AVGANG DEPARTURES



*This is a map showing the whole arrival section of the OSL terminal.*









# DOMESTIC OSL

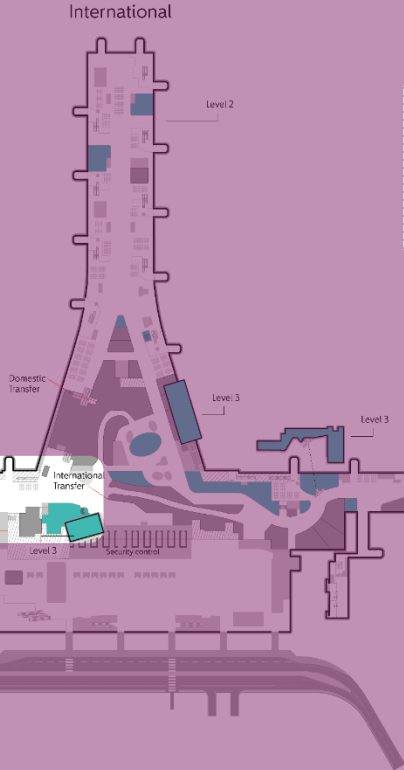
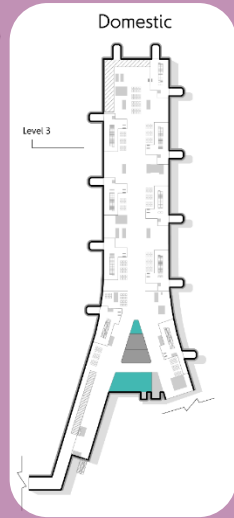
## Facts and pics

- \* Facts based on the period June 22 - May 23
- \* Gross Leasable Area is the current area rounded up to the nearest half square and can possibly be change for the next contract period.





# AVGANG DEPARTURES

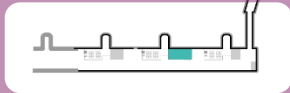


**Domestic**

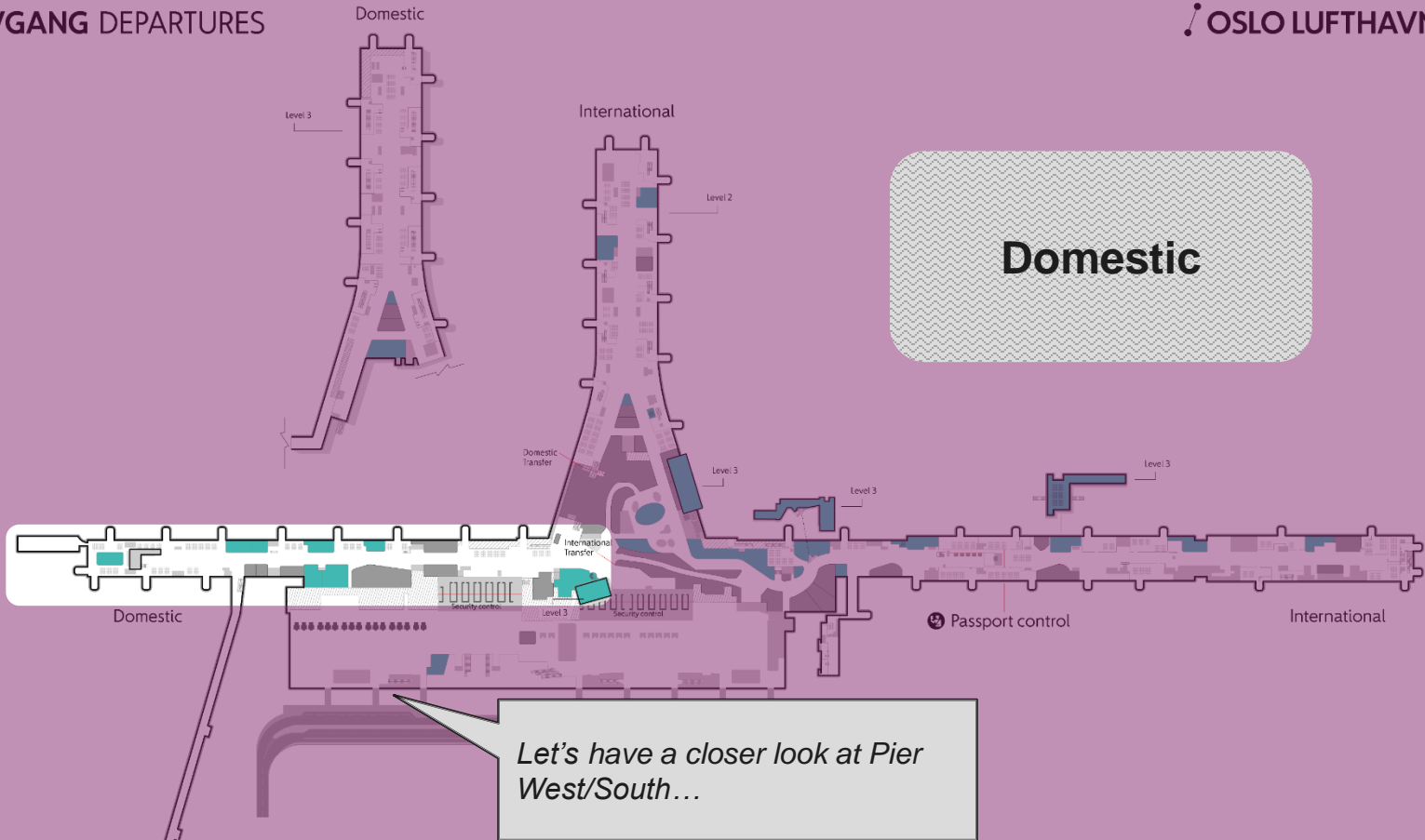


*OSL domestic area consists of....*

- **Upper floor at Pier North**
- **Pier West & Root of Pier South**
- **Pier South**

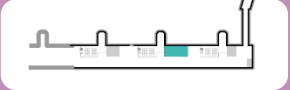


# AVGANG DEPARTURES



**Domestic**

*Let's have a closer look at Pier West/South...*



Pax in area: Passers by: % PAX Domestic:

1,5 mill 2 mill 29%

Part 2, Pier West

Pax in area: Passers by: % PAX Domestic:

1,4 mill 4 mill 27%

Part 1, Pier West

0,6 mill 8,3 mill 12%

Root of pier, Domestic

International Transfer

Security control

Level 3

Security control

Pier South

Gate A14-A27

Gate A6-A12

Gate B1-B8

Pax in area: Passers by: % PAX Domestic:

0,6 mill 0,6 mill 8%

Number	Concept Today	Gross Leasable Area (GFA)	Seats
1	TGI Friday's	≈ 562	230
2	Bølgen & Moi	≈ 540	220
3	Jamie's Deli	≈ 370	124
4	Ritazza Vest	≈ 223	80
5	Fiskebaren	≈ 111	50
6	Humle & Malt	≈ 187	79
7	Northland	≈ 125	14
8	Two Tigers	≈ 175	64
9	Parken	≈ 154	88
10	News Bar inland	≈ 101	50



Pax in area: Passers by: % PAX Domestic:

1,5 mill	2 mill	29%
----------	--------	-----

Part 2, Pier West

Pax in area: Passers by: % PAX Domestic:

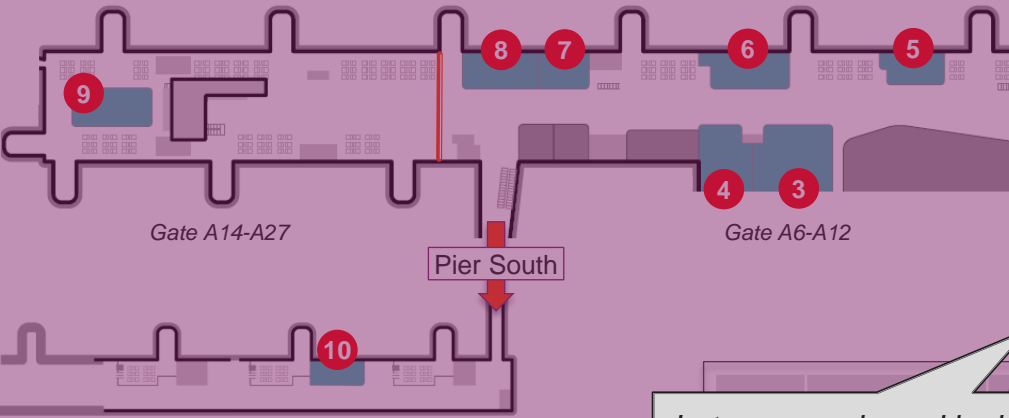
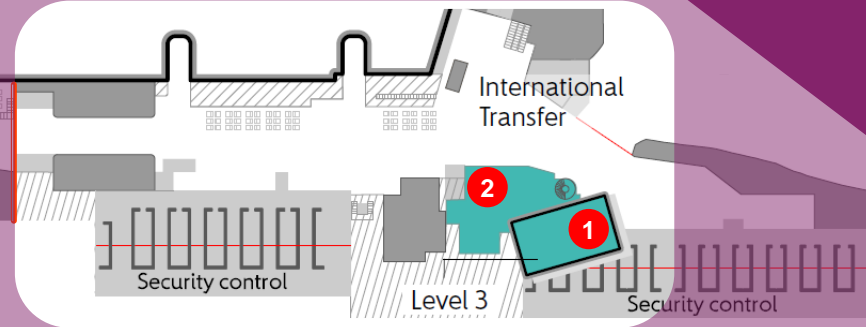
1,4 mill	4 mill	27%
----------	--------	-----

Part 1, Pier West

Pax in area: Passers by: % PAX Domestic:

0,6 mill	8,3 mill	12%
----------	----------	-----

Root of pier, Domestic



Pier South

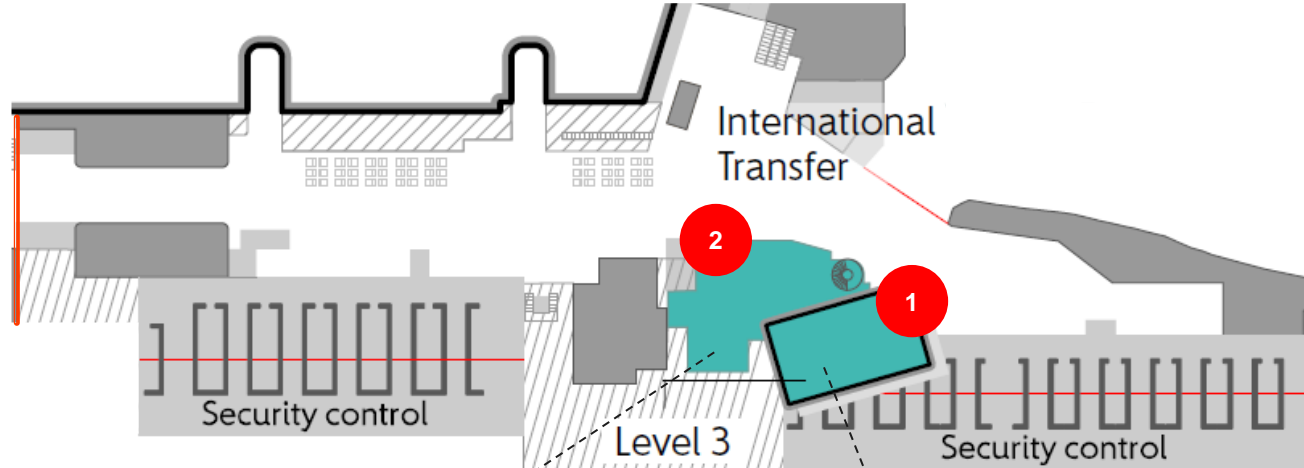
Let us zoom in and look at some pictures of the Domestic Root

Root of Pier

Pax in area: Passers by: % PAX Domestic:

0,6 mill	0,6 mill	8%
----------	----------	----

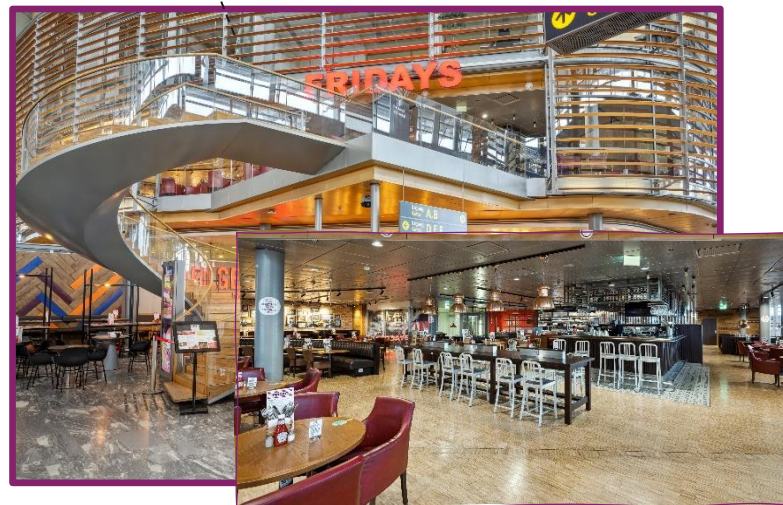
		Gross Leasat (GFA)	
3	James Deli	≈ 370	80
4	Ritazza Vest	≈ 223	80
5	Fiskebaren	≈ 111	50
6	Humle & Malt	≈ 187	79
7	Northland	≈ 125	14
8	Two Tigers	≈ 175	64
9	Parken	≈ 154	88
10	News Bar inland	≈ 101	50



Bølgen & Moi



TGI Friday's



Pax in area: Passers by: % PAX Domestic:

1,5 mill	2 mill	29%
----------	--------	-----

Part 2, Pier West

Pax in area: Passers by: % PAX Domestic:

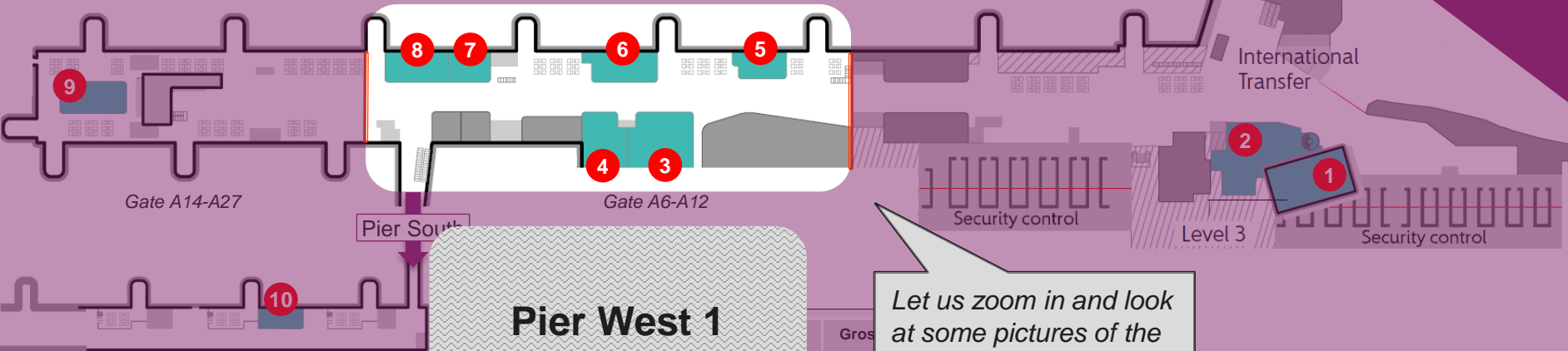
1,4 mill	4 mill	27%
----------	--------	-----

Part 1, Pier West

Pax in area: Passers by: % PAX Domestic:

0,6 mill	8,3 mill	12%
----------	----------	-----

Root of pier, Domestic



**Pier West 1**

Let us zoom in and look at some pictures of the Pier West 1.

Pax in area: Passers by: % PAX Domestic:

0,6 mill	0,6 mill	8%
----------	----------	----

2	Bølgen & Moi	≈ 540	220
3	Jamie's Deli	≈ 370	124
4	Ritazza Vest	≈ 223	80
5	Fiskebaren	≈ 111	50
6	Humle & Malt	≈ 187	79
7	Northland	≈ 125	14
8	Two Tigers	≈ 175	64
9	Parken	≈ 154	88
10	News Bar innland	≈ 101	50



Northland



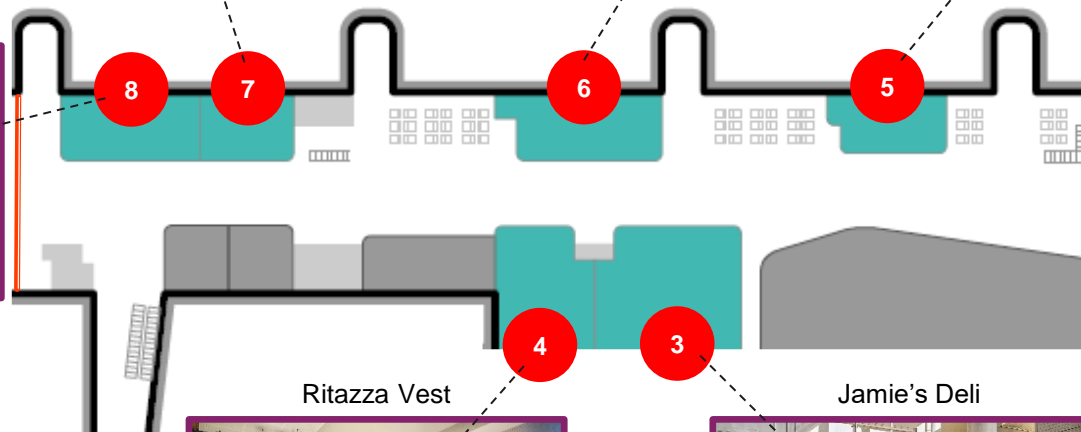
Humle & Malt



Fiskebaren



Two Tigers



Ritazza Vest



Jamie's Deli



Pax in area: Passers by: % PAX Domestic:

1,5 mill	2 mill	29%
----------	--------	-----

Part 2, Pier West

Pax in area: Passers by: % PAX Domestic:

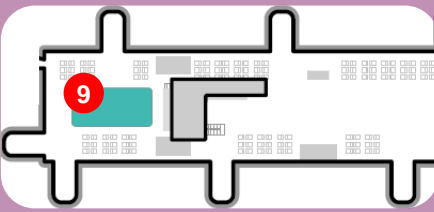
1,4 mill	4 mill	27%
----------	--------	-----

Part 1, Pier West

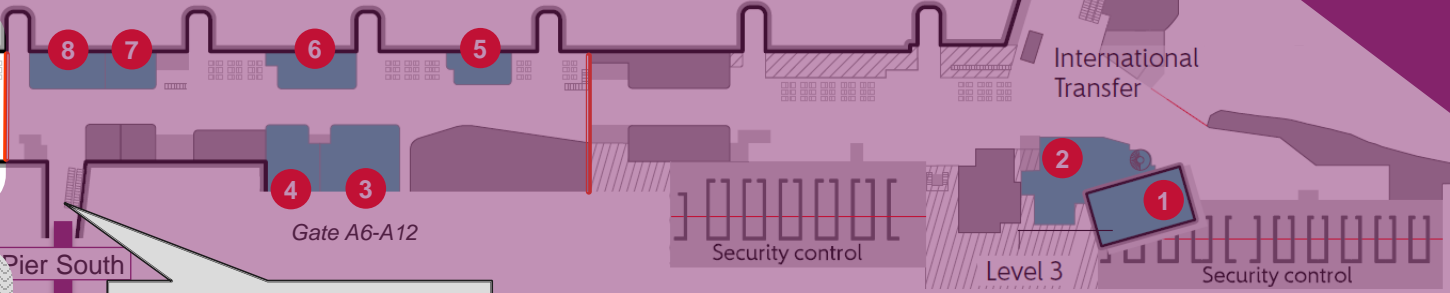
Pax in area: Passers by: % PAX Domestic:

0,6 mill	8,3 mill	12%
----------	----------	-----

Root of pier, Domestic



Gate A14-A27



Pier South

Gate A6-A12

Security control

Level 3

Security control

## Pier West 2

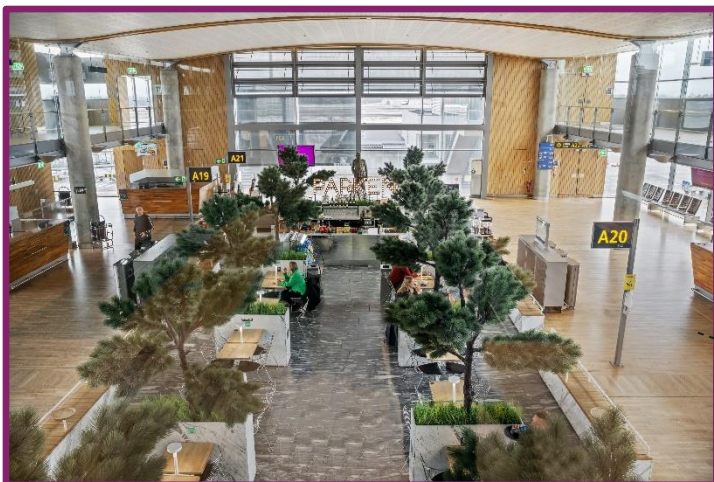
Let us zoom in and look at some pictures of the Pier West 2.

Pax in area: Passers by: % PAX Domestic:

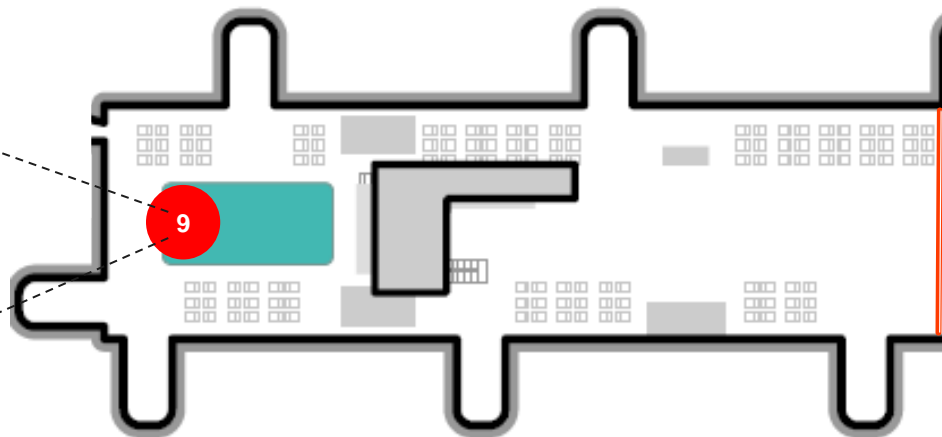
0,6 mill	0,6 mill	8%
----------	----------	----

Shop/day		Gross Leasable Area (GFA)	Seats
1	TGI Friday's	≈ 562	230
2	Bølgen & Moi	≈ 540	220
3	Jamie's Deli	≈ 370	124
4	Ritazza Vest	≈ 223	80
5	Fiskebaren	≈ 111	50
6	Humle & Malt	≈ 187	79
7	Northland	≈ 125	14
8	Two Tigers	≈ 175	64
9	Parken	≈ 154	88
10	News Bar inland	≈ 101	50

# Parken

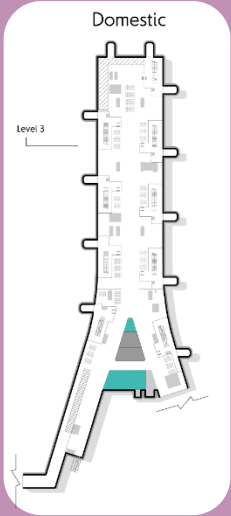


Domestic  
West 2





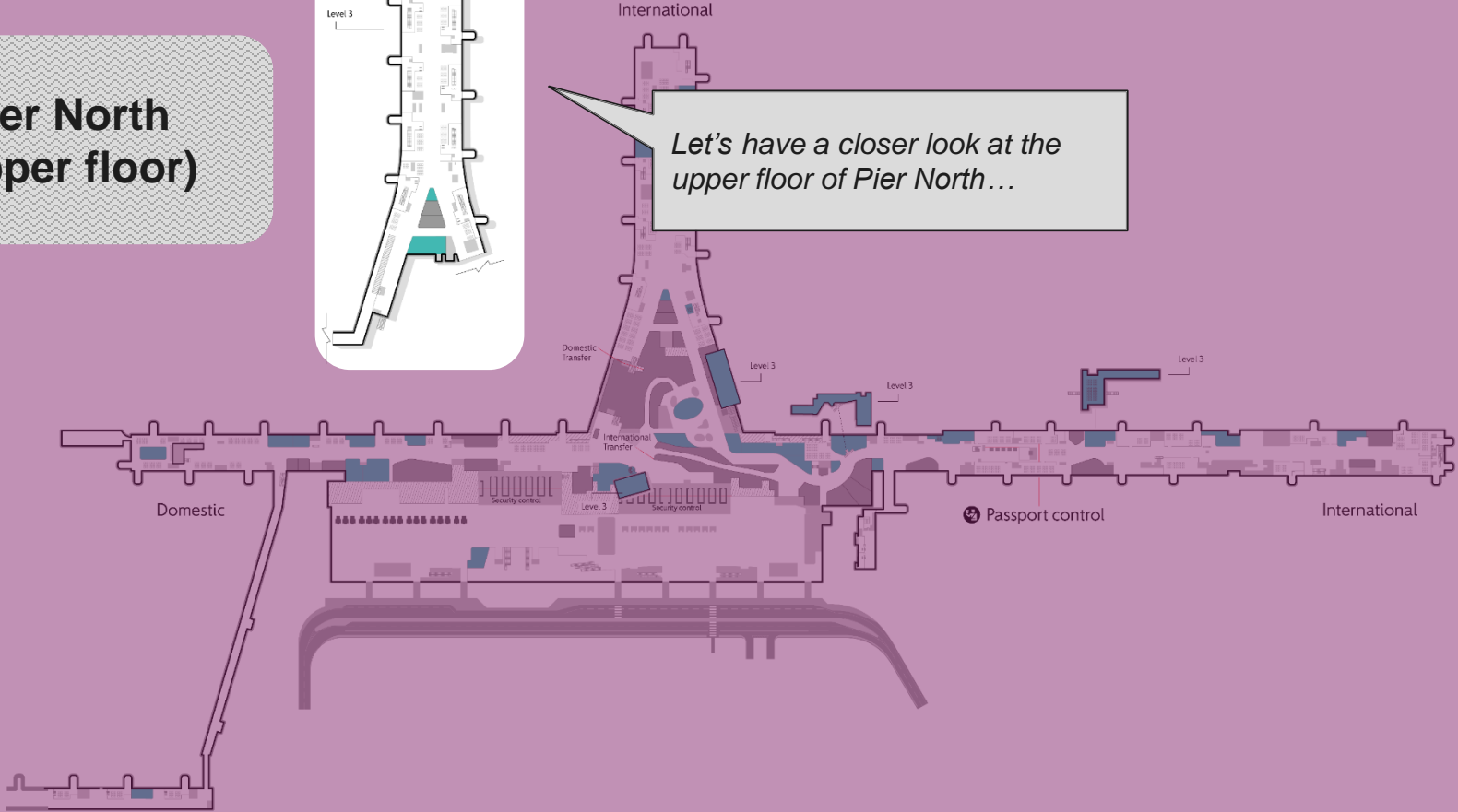
**Pier North  
(Upper floor)**

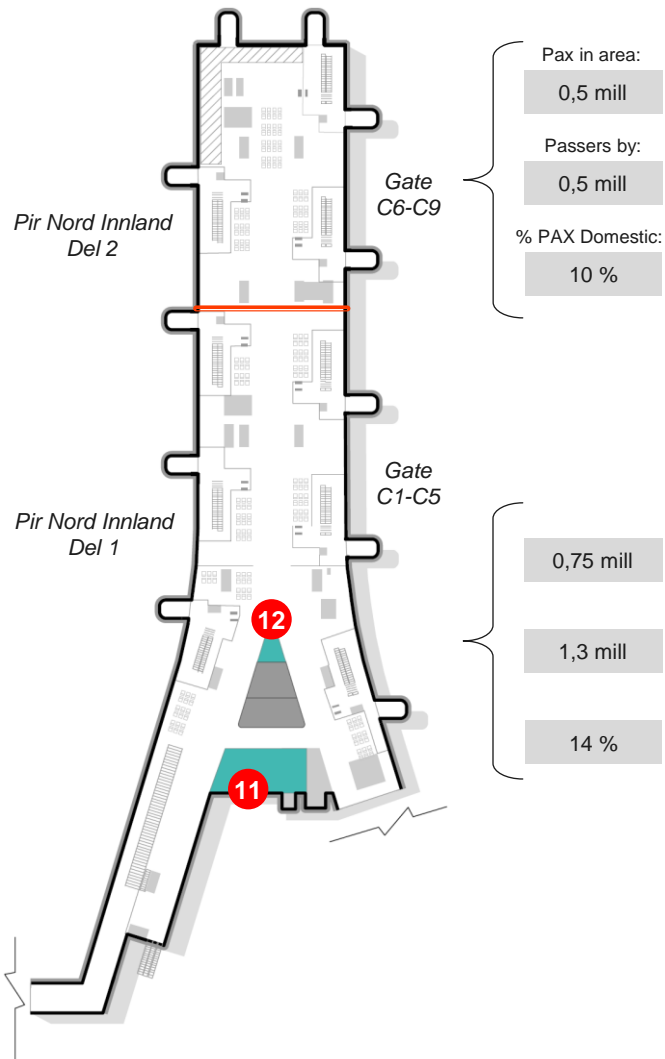


International

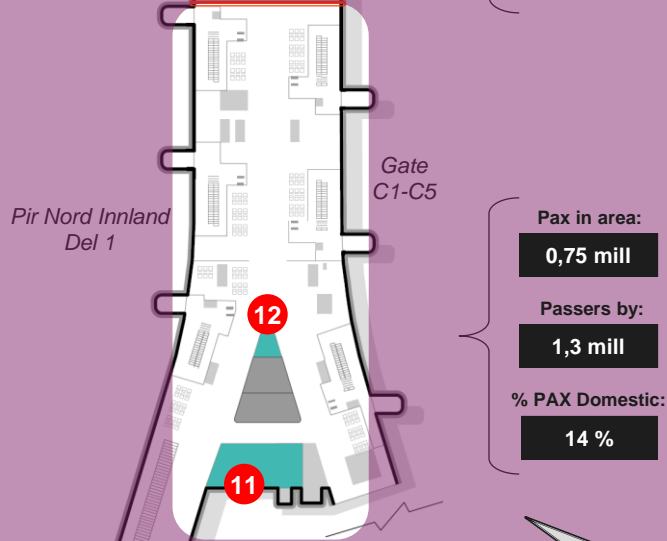
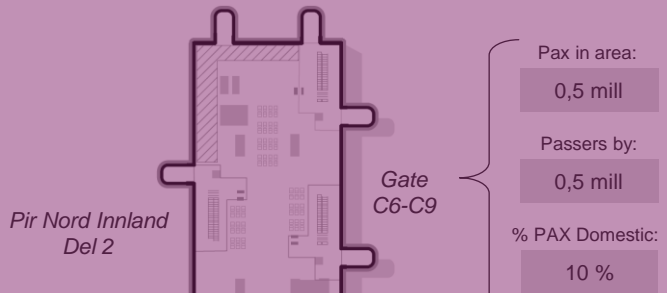
*Let's have a closer look at the upper floor of Pier North...*

This text is contained within a white speech bubble with a black border. A pointer from the speech bubble points to the teal-colored area of the main map, indicating a zoomed-in view of that specific section.





Number	Concept Today	Gross Leasable Area (GFA)	Seats
11	Ritazza Nord	≈ 403	148
12	Norgesglasset	≈ 51	32



Number	Concept Today	Gross Leasable Area (GFA)	Seats
11	Ritazza Nord	≈ 403	148
12	Norgesglaset	≈ 51	32

## Pier North 1

Let us zoom in and look at some pictures of the Pier North 1.

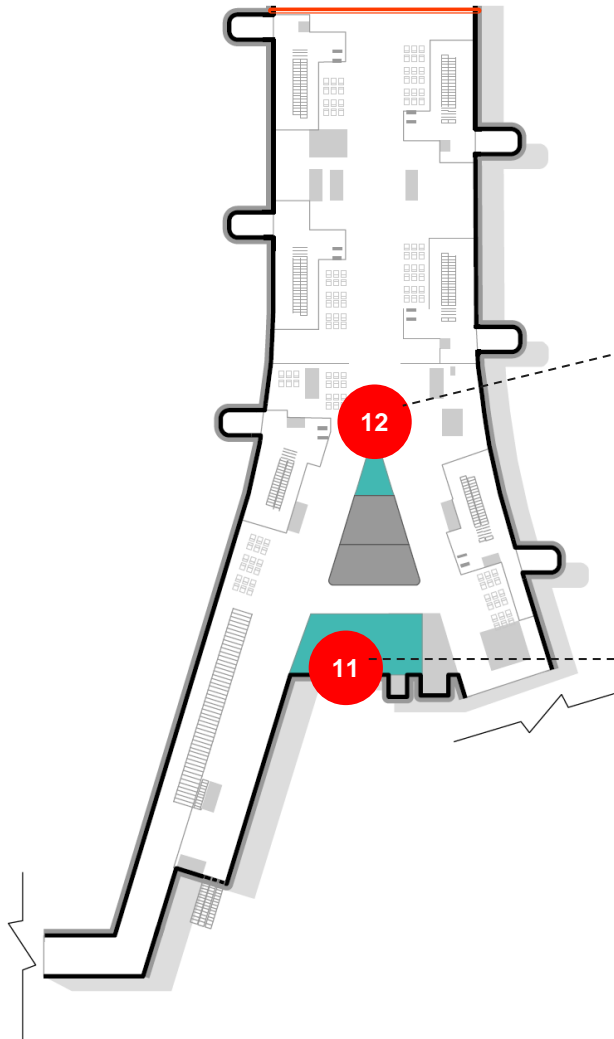
There is no F&B-concepts at Pier North 2...



Norgesglaset



Ritazza Nord



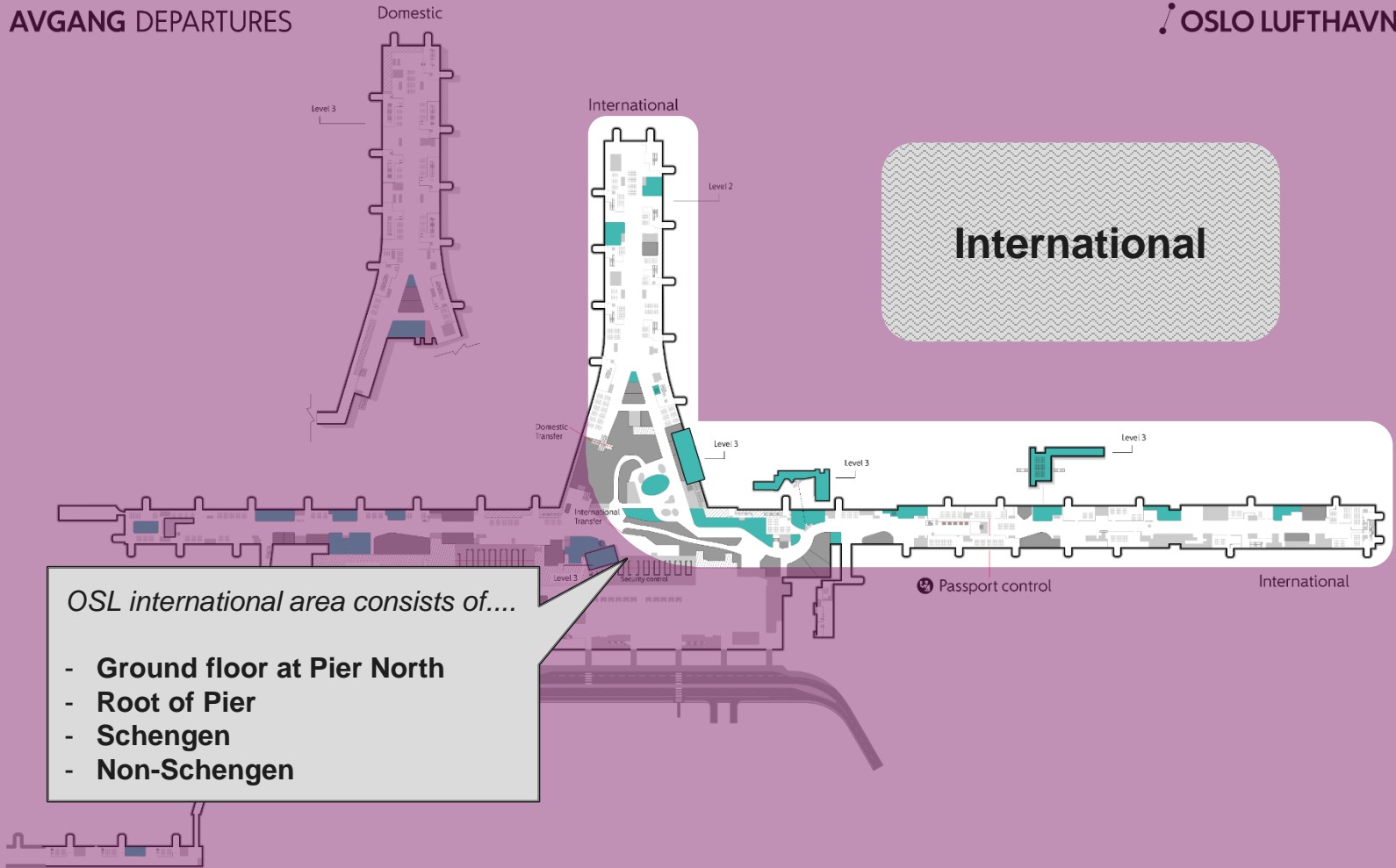


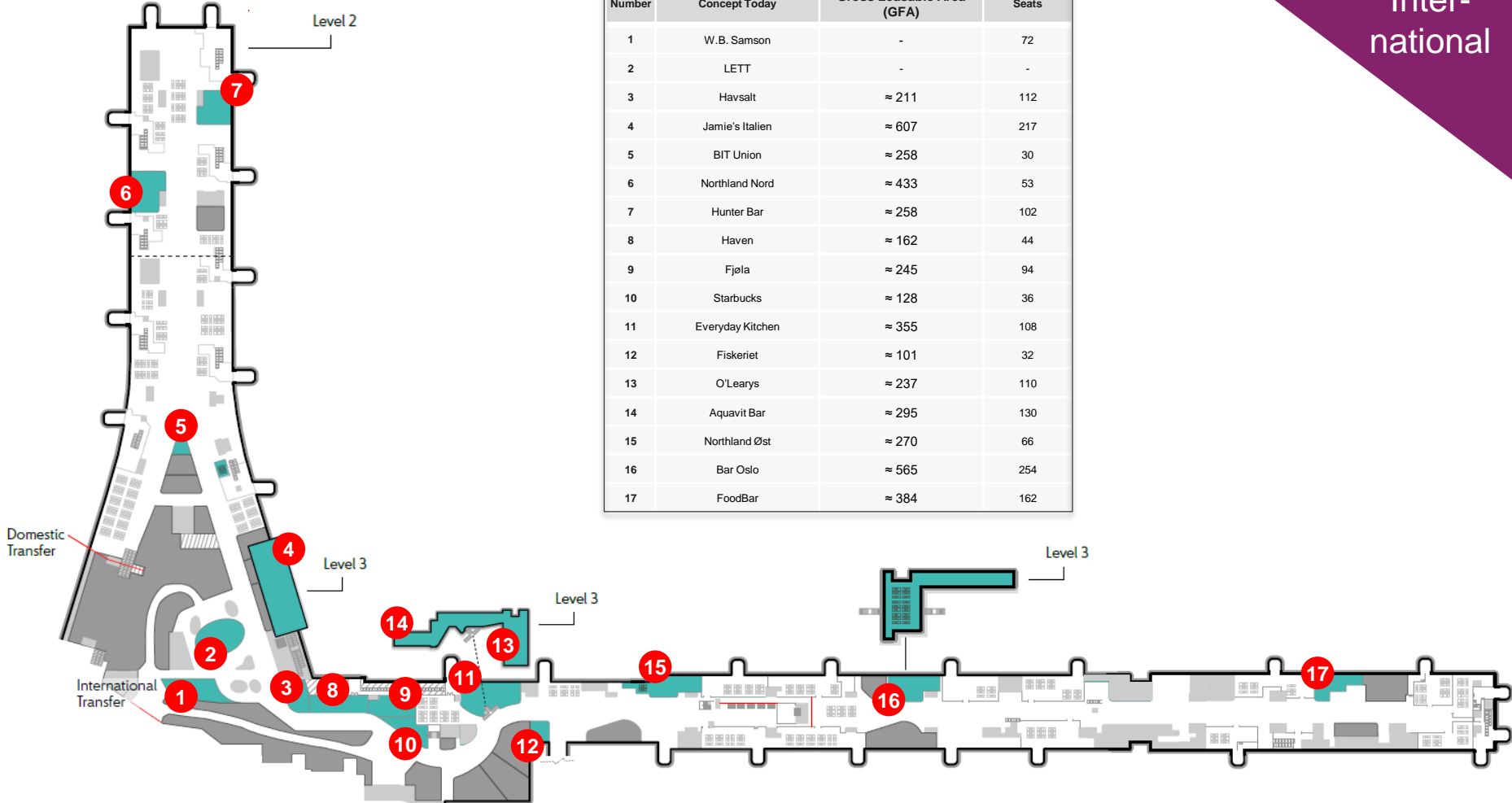
# INTERNATIONAL OSL

## Facts and pics

- \* Facts based on the period June 22 - May 23
- \* Gross Leasable Area is the current area rounded up to the nearest half square and can possibly be change for the next contract period.

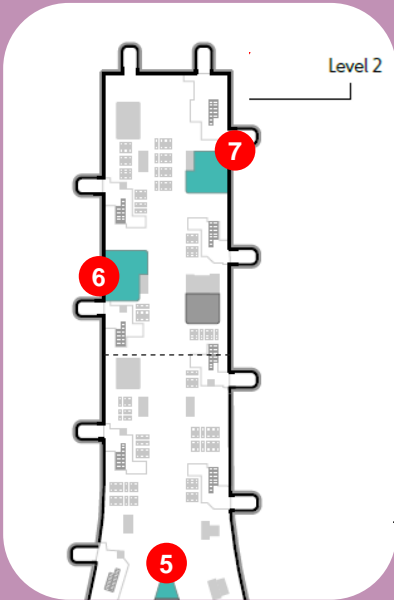








Number	Concept Today	Gross Leasable Area (GFA)	Seats
1	W.B. Samson	-	72
2	LETT	-	-
3	Havsalt	≈ 211	112
4	Jamie's Italien	≈ 607	217
5	BIT Union	≈ 258	30
6	Northland Nord	≈ 433	53
7	Hunter Bar	≈ 258	102
8	Haven	≈ 162	44
9	Fjøla	≈ 245	94
10	Starbucks	≈ 128	36
11	Everyday Kitchen	≈ 355	108
12	Fiskeriet	≈ 101	32
13	O'Learys	≈ 237	110
14	Aquavit Bar	≈ 295	130
15	Northland Øst	≈ 270	66
16	Bar Oslo	≈ 565	254
17	FoodBar	≈ 384	162



Pax in area:  
**1,8 mill**

Passers by:  
**1,8 mill**

% PAX Intl.:  
**26 %**

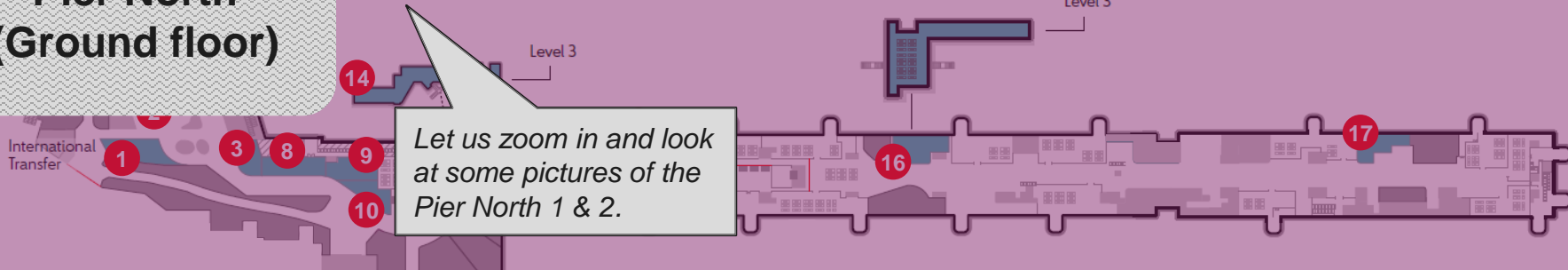
-----

Pax in area:  
**1,2 mill**

Passers by:  
**3 mill**

% PAX Intl.:  
**18 %**

**Pier North  
(Ground floor)**

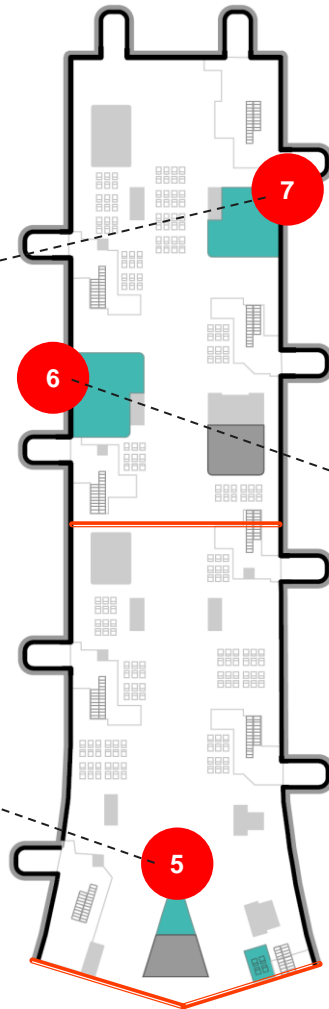


Let us zoom in and look at some pictures of the Pier North 1 & 2.

Hunter Bar



BIT Union



Intl.  
North

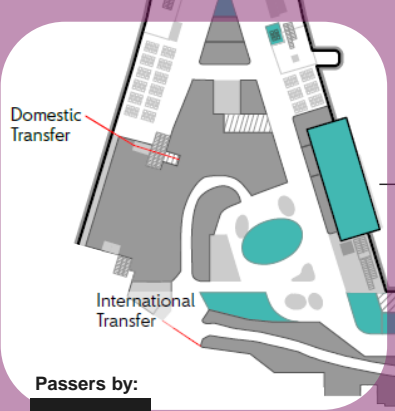
Northland Nord





# Root of Pier

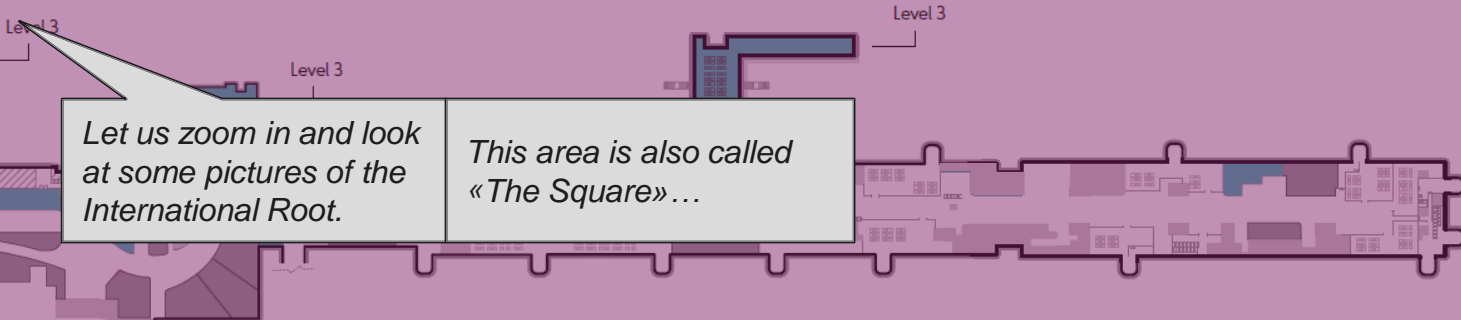
Number	Concept Today	Gross Leasable Area (GFA)	Seats
1	W.B. Samson	-	72
2	LETT	-	-
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9	Fjøla	≈ 245	94
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13	O'Learys	≈ 237	110
14	Aquavit Bar	≈ 295	130
15	Northland Øst	≈ 270	66
16	Bar Oslo	≈ 565	254
17	FoodBar	≈ 384	162



Passers by:  
**6,8 mill**

Let us zoom in and look at some pictures of the International Root.

This area is also called «The Square» ...



LETT



Jamie's Italien



Intl.  
Root

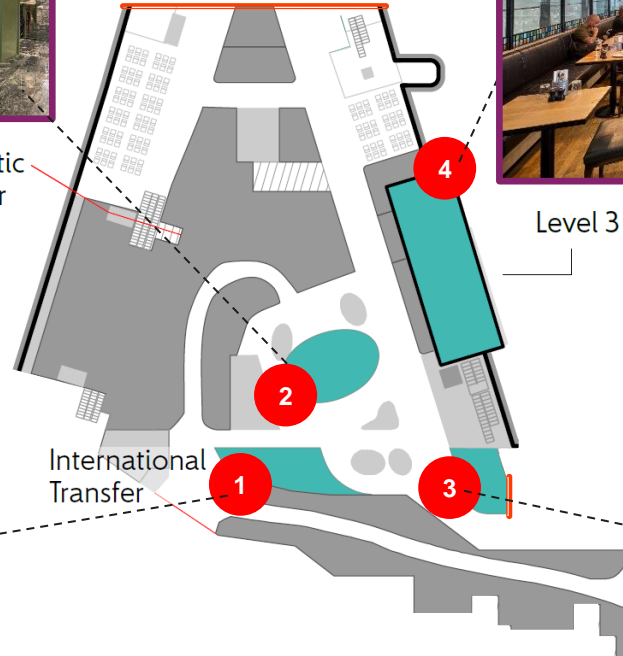
Domestic  
Transfer

Level 3

W.B. Samson



Havsalt

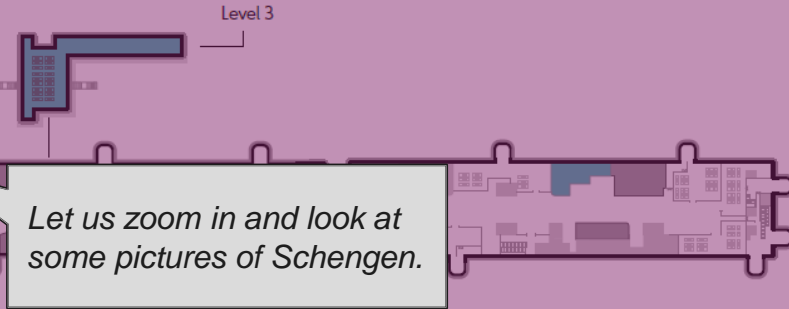
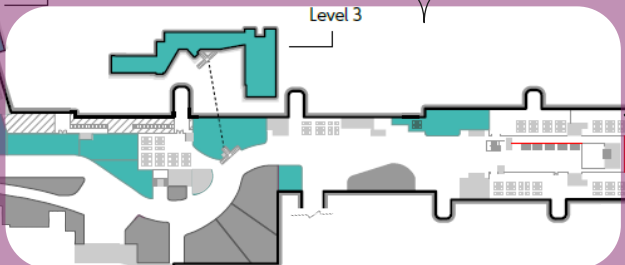
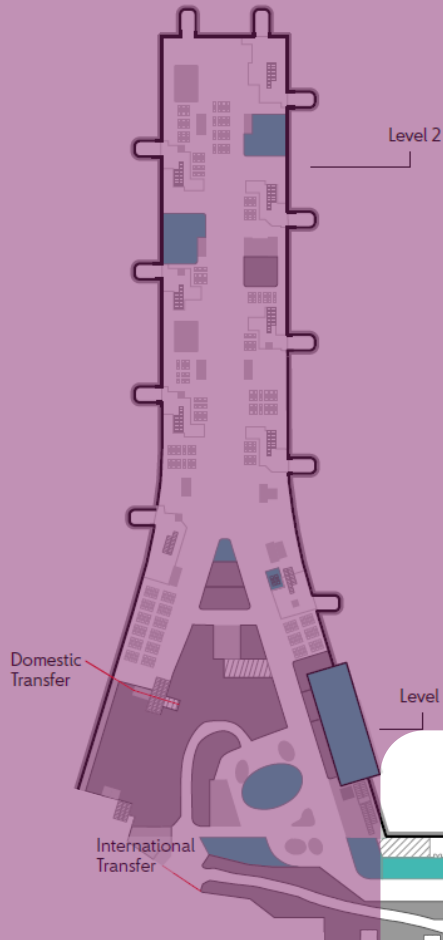




Number	Concept Today	Gross Leasable Area (GFA)	Seats
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10	Starbucks	≈ 128	36
		≈ 355	108
		≈ 101	32
		≈ 237	110
		≈ 295	130
		≈ 270	66
		≈ 565	254
		≈ 384	162

# Schengen

Pax in area: **2 mill** Passers by: **3,8 mill** % PAX Intl.: **30%**



Let us zoom in and look at some pictures of Schengen.



Aquavit Bar



O'Learys



Everyday Kitchen



Northland



Haven



Fjøla



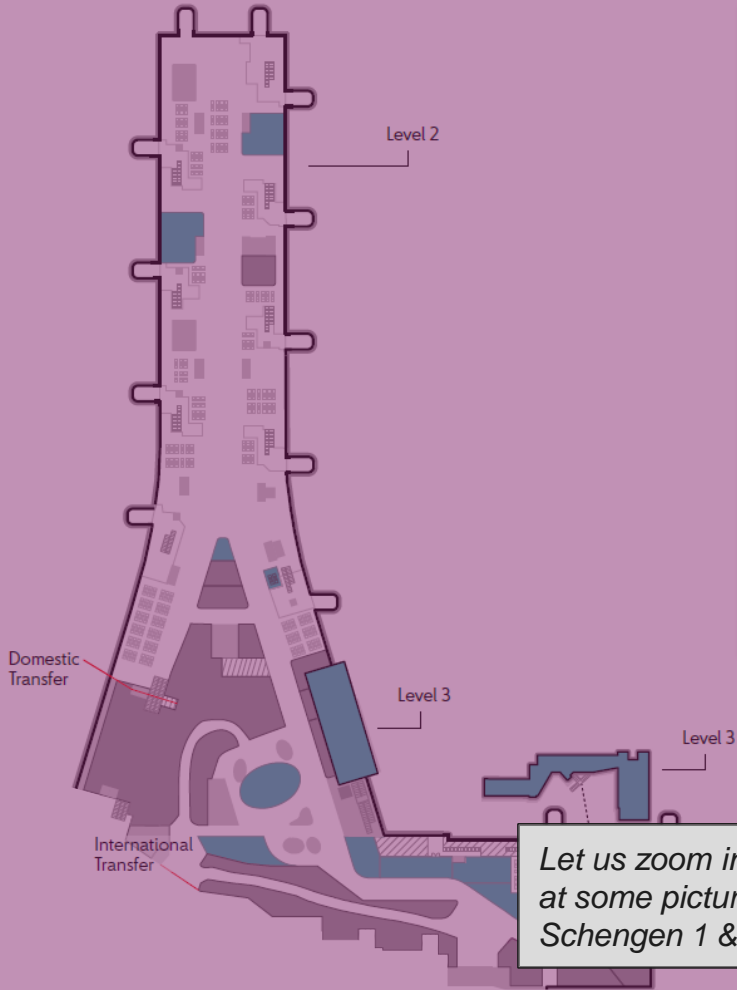
Starbucks



Fiskeriet



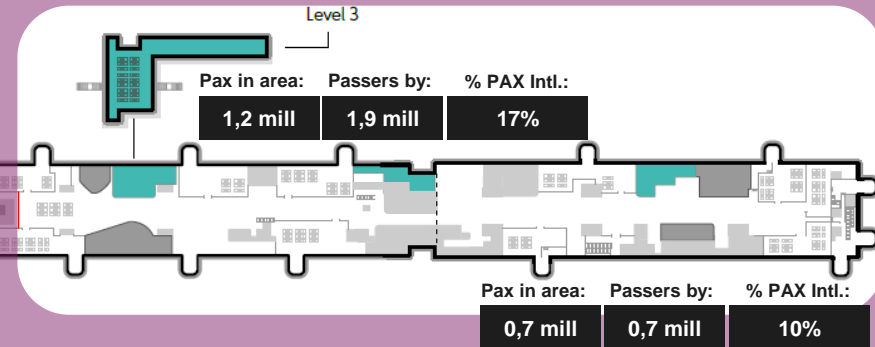
Inter-  
national

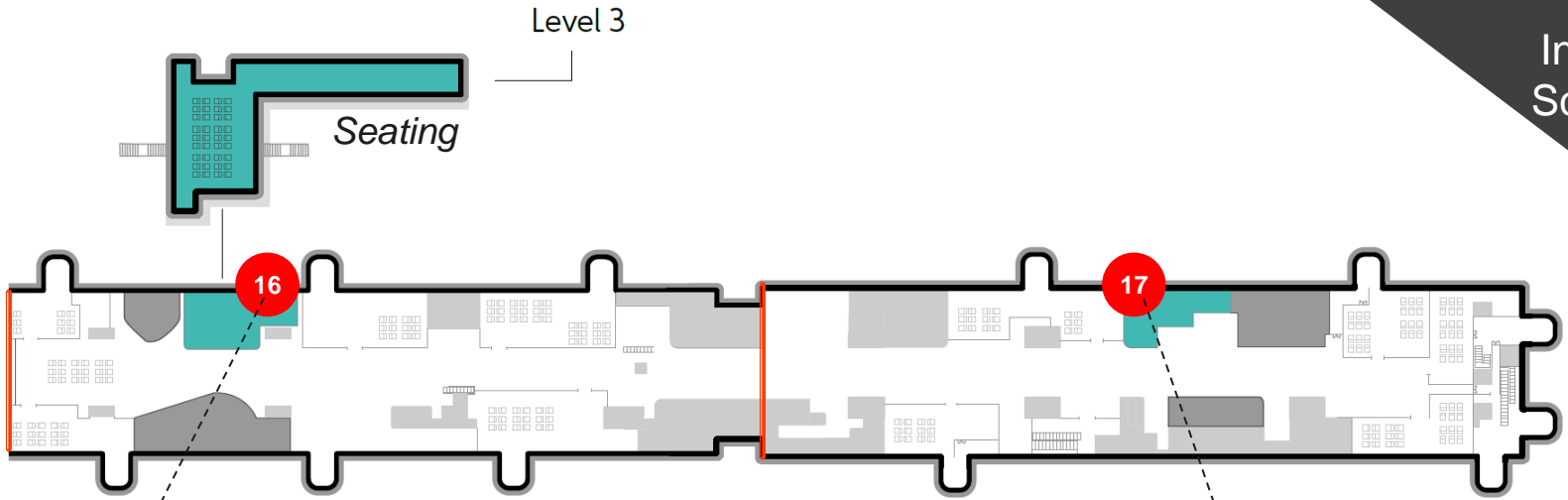


Number	Concept Today	Gross Leasable Area (GFA)	Seats
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14	Aquavit Bar	≈ 295	-
15	Northland Øst	≈ 270	-
16	Bar Oslo	≈ 565	-
17	FoodBar	≈ 384	-

**Non-Schengen**

Let us zoom in and look at some pictures of Non-Schengen 1 & 2.





Bar Oslo



FoodBar







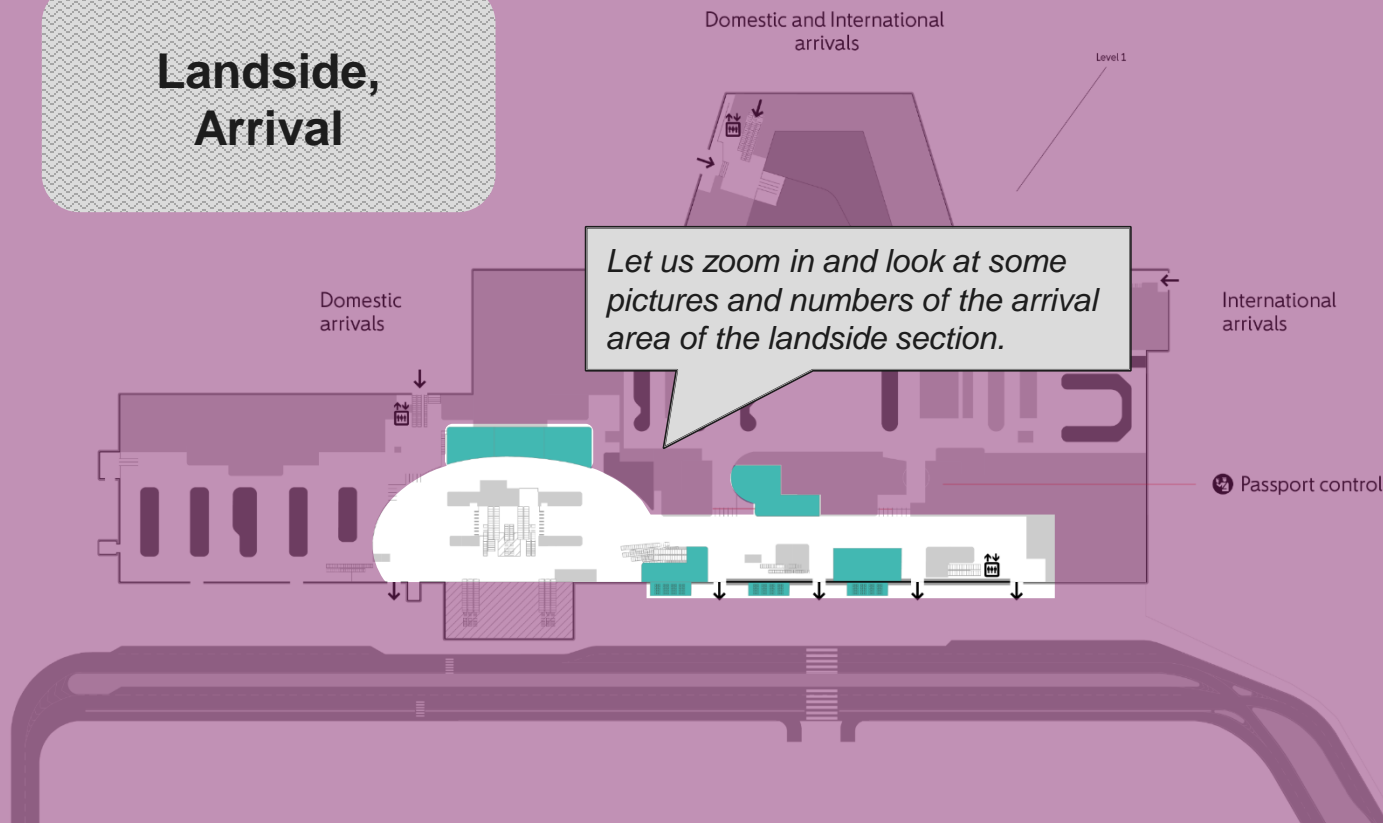
# LANDSIDE OSL

## Facts and pics

- \* Facts based on the period June 22 - May 23
- \* Gross Leasable Area is the current area rounded up to the nearest half square and can possibly be change for the next contract period.

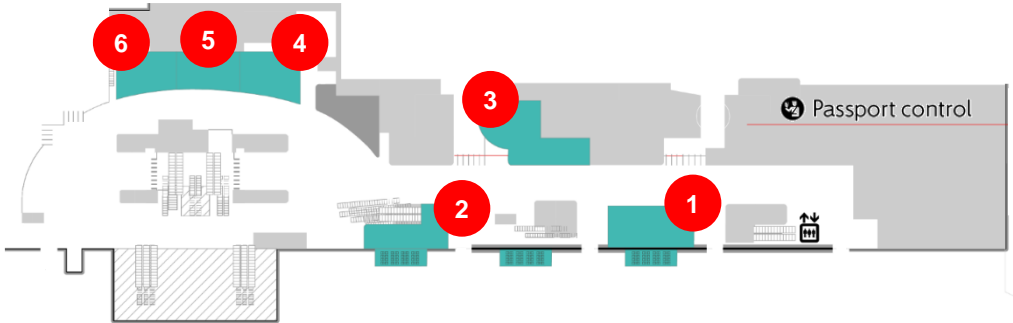


## Landside, Arrival





Number	Concept Today	Gross Leasable Area (GFA)	Seats
1	W.B. Samson	≈ 437	100
2	Joe & the Juice	≈ 362	65
3	Peppes Pizza	≈ 468	130
4	Wagamama	≈ 339	166
5	La Baguette	≈ 163	42
6	Burger King	≈ 487	78



Arrival Pax:	Dom. / Intl. %	Visitors
12,2 mill	43 / 57	No data

Burger King



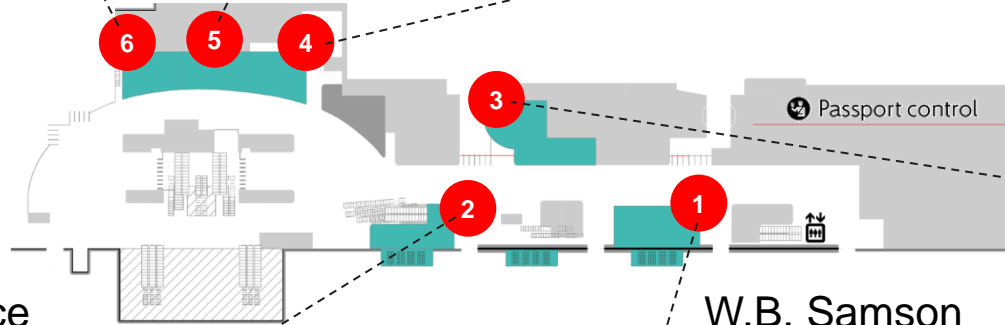
La Baguette



Wagamama



Landside Arrival



Peppes Pizza



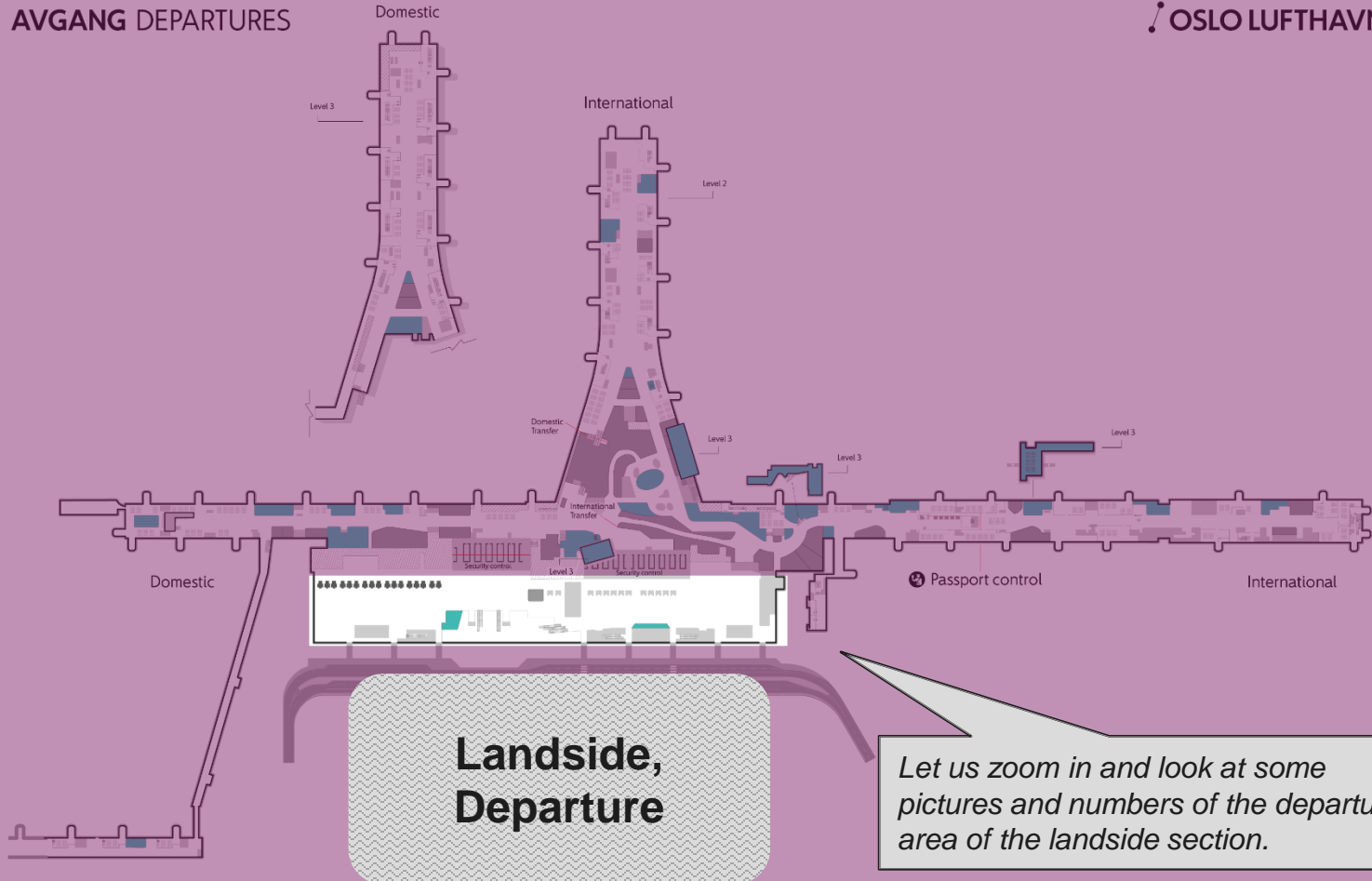
Joe & the Juice

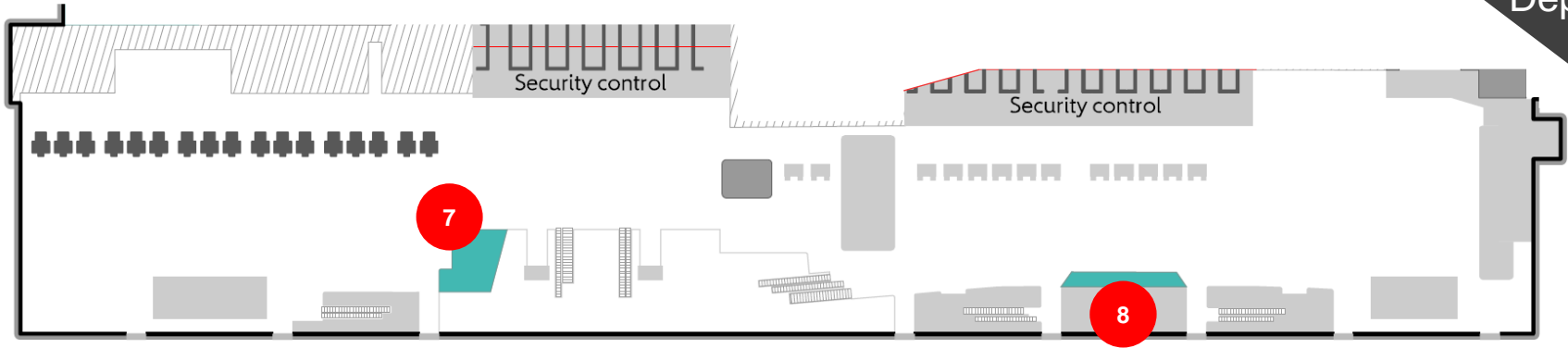


W.B. Samson



# AVGANG DEPARTURES





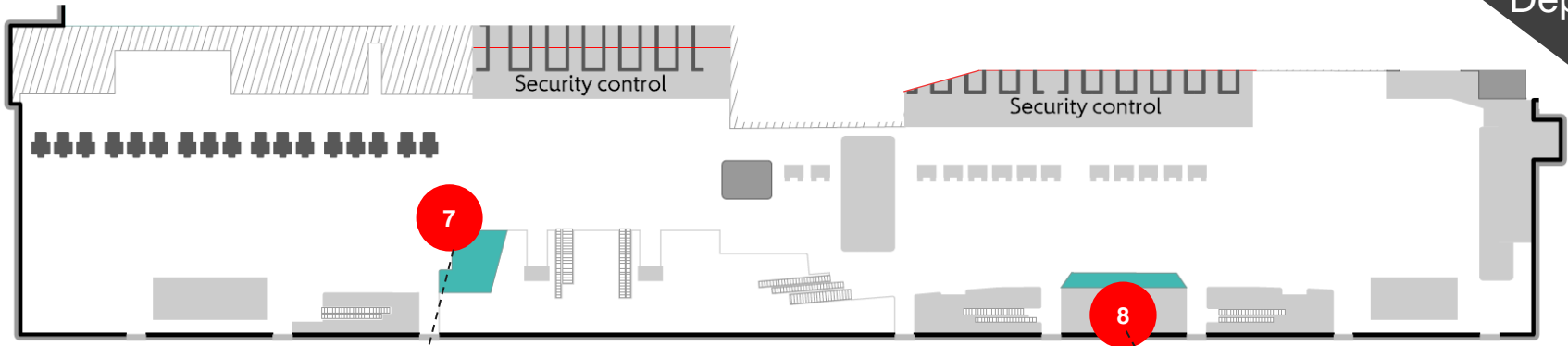
Number	Concept Today	Gross Leasable Area (GFA)	Seats
7	Starbucks	≈ 204	90
8	(New location)		-

Dep. Pax: Dom. / Intl. % Visitors

9,3 mill

39 / 61

No data



Starbucks



NEW LOCATION